

## **Faculty Feedback: Student Information**

A Faculty Feedback system has two major components. One component is used to identify struggling students and those needing services. The second component is a way to give praise to students. Once a student is identified, college resources are mobilized and a reference is made to the appropriate person or department within CNM.

The faculty will usually discuss concerns with the student individually and try to identify the issue and plan a solution. Many times, the faculty and student can problem solve together. Other times, the student may need more information and support than what the faculty can provide. This is where Faculty Feedback comes into action. The faculty will use the Faculty Feedback system to submit a comment to CNM Connect. The student will then be contacted by the most appropriate resource person within 24 hours and together they will identify any issues and plan solutions/provide support as needed.

CNM Connect Services are located at all CNM campuses and were created to focus on students' navigation and success through their entire experience at CNM – from pre-enrollment through the completion of students' stated goals.

The goal of Faculty Feedback is to increase student success and retention rates.